Dear Honey Harvester,

Please read these few tips before you use the extractor to make your equipment loan as hassle-free as possible and avoid causing any damage:

- \* Something is wrong if the extractor does not spin easily and you are having to force the handle. Please read on...
- \* Note the white plastic tube, at the bottom of the drum, that houses the metal spindle of the frame holder. This should not need to be removed during cleaning.
- \* Under the white plastic tube, there is a tiny, metal, washer. If this comes out, the extractor does not work properly and the gears may be damaged as you try to spin.
- \* When you are cleaning the extractor, pre and post harvesting your honey, please take care that you do not sluice out the tiny washer as you empty water from the drum. Please check it's still there before returning the equipment.
- \* The honey tap, on the lower front of the drum, should not need to be removed during cleaning. It is possible to clean inside the spout of the tap whilst in situ. This will reduce the risk of leakage where the tap joins to the drum side.
- \* The butterfly screws on the top of the drum only need to be finger tight. Please do not force them.
- \* Please use cold water, first, to clean the extractor of surplus honey after use. A second wash, with warm, soapy water, will remove residual stickiness, for transporting and storing in the equipment shed.

Thanks for taking the time to read this. Hope you have a good harvest and can look forward to using well-maintained/problem- free equipment every year!

Please feel free to contact me if you notice a problem with the extractors or are unsure about any of the instructions above, I'll get back to you asap.

Linda

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